

ADASS EAST Community Services (OP) for Generixcare Luton



REQUIRES IMPROVEMENT

Assessment Completed 15/02/2022

Domains

Name	Rating
1. Involvement and Information	Requires Improvement ★★☆☆☆
2. Personalised Care and Support	Good ★★★★★
3. Safeguarding and Safety	Requires Improvement ★★☆☆☆
4. Suitability of Staffing	Requires Improvement ★★☆☆☆
5. Quality of Management	Requires Improvement ★★☆☆☆

Standards

Name	Rating
1. Respecting and Involving Service Users	Requires Improvement ★★☆☆☆
2. Consent	Requires Improvement ★★☆☆☆
3. Care and Welfare of Service Users	Requires Improvement ★★☆☆☆
4. Meeting Nutritional Needs	Good ★★★★★
5. Co-operating with other Providers	Good ★★★★★
6. Safeguarding People who use the Service from Abuse	Poor ★☆☆☆☆
7. Cleanliness and Infection Control	Requires Improvement ★★☆☆☆
8. Management of Medicines	Requires Improvement ★★☆☆☆
9. Safety and Suitability of Premises	Good ★★★★★
10. Safety, Availability and Suitability of Equipment	Good ★★★★★
11. Requirements Relating to Staff Recruitment	Requires Improvement ★★☆☆☆
12. Staffing and Staff Deployment	Requires Improvement ★★☆☆☆
13. Staff Support	Requires Improvement ★★☆☆☆
14. Assessing and Monitoring the Quality of Service Provision	Requires Improvement ★★☆☆☆
15. Using Information and Dealing with Complaints	Good ★★★★★
16. Records	Requires Improvement ★★☆☆☆

