



ADASS EAST Community Services (OP) v23.2 for Generixcare Luton



Overall Rating



Assessment Completed 13/12/2023

Domains

1. Involvement and Information	Good	★★★★★
2. Personalised Care and Support	Good	★★★★★
3. Safeguarding and Safety	Good	★★★★★
4. Suitability of Staffing	Requires Improvement	★★★☆☆
5. Quality of Management	Good	★★★★★

Standards

1. Respecting and Involving People Accessing the Service	Good	★★★★★
2. Consent	Good	★★★★★
3. Care and Welfare of People Accessing the Service	Good	★★★★★
4. Meeting Nutritional Needs	Good	★★★★★
5. Co-operating with other Providers	Good	★★★★★
6. Safeguarding People who access the Service from Abuse	Good	★★★★★
7. Cleanliness and Infection Control	Good	★★★★★
8. Management of Medicines	Good	★★★★★
9. Safety and Suitability of Premises	Good	★★★★★
10. Safety, Availability and Suitability of Equipment	Good	★★★★★
11. Requirements Relating to Staff Recruitment	Good	★★★★★
12. Staffing and Staff Deployment	Requires Improvement	★★★☆☆
13. Staff Support	Good	★★★★★
14. Assessing and Monitoring the Quality of Service Provision	Good	★★★★★

Address

 Generixcare Luton, Suite 110, Christchurch House,
40 Upper George Street, Luton

Provider

Generix Associates Limited

Parent Company

15. Using Information and Dealing with Complaints	Good	★★★★★
16. Records	Good	★★★★★